

VOLUNTEER ROLE DESCRIPTION

Volunteer Shop Assistant

St David's Hospice has a network of shops across North West Wales, selling good quality second hand clothing, bric a brac and furniture. Although we are a charity, we run our shops like the small businesses they are. The success of our shops is a result of the invaluable help and support we get from volunteers, who work closely alongside our shop managers.

What will I be doing?

- Greeting and serving customers in a welcoming manner
- Assisting in stock management
- Manning the till and processing sales
- Displaying items on the shop floor and replenish stock

What skills and personal qualities will I need?

- You will offer excellent customer service to all customers.
- You will need to have a friendly, caring manner and be happy to contribute to the work of a team.

How much time will I need to commit?

Morning or afternoon

10am -1pm and 1pm – 4pm (Monday – Friday)

Where will I be based?

In a St David's Hospice Shop. Vacancies available in Gwynedd, Anglesey and Conwy.

How to apply:

- Online: [VOLUNTEERING - St David's Hospice \(stdavidshospice.org.uk\)](http://stdavidshospice.org.uk)
- Call: 01492 879058.
- Email: louise.barber@stdavidshospice.org.uk